# **COVID-19 Testing options in Malaysia**

If you have <u>symptoms</u> that indicate a case of COVID-19, and you have used the Australian Government's <u>health tracker function</u> that confirms it's worth investigating further, then you can choose two routes:

- Malaysian public testing; or
- Malaysian private testing.

Test results will generally be available 24-48 hours after testing.

It's important to understand that if you test positive for COVID-19, the Malaysian authorities will ask you to be hospitalised at one of Malaysia's designated COVID admitting hospitals.

For Kuala Lumpur, this might be at i) Kuala Lumpur General Hospital (details below), or ii) at Sungai Buloh Hospital, located about 21km from the KL City Centre in Selangor (address Jalan Hospital, Sungai Buloh, ph:03-6145 4333).

# Testing option 1: Public system

If you wish to go the public testing route, you should first call the Malaysian Ministry of Health (MoH) hotline to seek their opinion:

03-8881 0200

03-8881 0600, or

03-8881 0700. (For reference, their email address is: cprc@moh.gov.my.)

If they agree you meet the MoH criteria for testing (see below), the designated public screening hospital in Kuala Lumpur is:

**Hospital Kuala Lumpur**, tel 03 2615 5555, 23 Jalan Pahang, KLCC (opposite the National Art Gallery).

The entrance for emergency at Hospital Kuala Lumpur is **Pintu Masuk Utama Hospital Kuala Lumpur** (Main Entrance). Follow the signboard that says 'Emergency' which is on the Ground Floor near to the main entrance.

If required: Hospital KL Covid-19 Operations Room, Hospital Kuala Lumpur;

Direct Line: 03 2615 5553/4/6

If you are outside Kuala Lumpur, the full list of designated Screening Hospitals (and their associated Admitting Hospitals) nation-wide is available <a href="here">here</a>.

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It is worth emphasising that public hospitals, including Hospital KL, will <u>only take in for screening</u> people that have met the <u>criteria</u> set down by the MOH<sup>4</sup>, which are:

- Acute respiratory infection (sudden onset of respiratory infection with at least one of: shortness of breath, cough or sore throat) with or without fever;

#### AND

- Travelled to or resided in foreign country within the 14 days before the onset of illness.

#### **OR**

 Close contact in the 14 days before the onset of illness with a confirmed case of COVID19.

# OR

- Attended an event associated with known COVID-19 outbreak.

## Public hospital COVID-19 testing is free of charge for Malaysians (only).

Foreigners will be charged a registration fee (priced between RM100-200). If a foreigner tests positive, there will also be some hospitalisation fees and procedural charges imposed (this is determined by the Finance unit ("Unit Hasil") of the hospital). If the result is negative, a foreigner will be required to pay for the testing.

# Testing option 2: Private system

If you do not meet the MoH's criteria, but still wish to have a test, you then have two main options outside the public health system:

- requesting a home test/outcall; or
- visiting a private laboratory or clinic for a test.

The following pages list the laboratories/clinics and private hospitals that are able to conduct a COVID-19 test, based on information compiled by the Australian High Commission. This information may change, so we strongly encourage you to call ahead.

In all cases where you plan to visit a testing centre, you should call ahead to discuss the procedures, and any precautions they would like you to take. Similarly, if you are requesting a home test/outcall, please discuss any precautions to take first.

You should also check the costs of the test. The average cost of a private test is around MYR 600 (approx AUD 230), but may be significantly more, especially for house calls. You should also check payment options, including whether credit card payment is

<sup>&</sup>lt;sup>4</sup> MoH website - <a href="http://www.moh.gov.my/index.php/pages/view/2019-ncov-wuhan-guidelines">http://www.moh.gov.my/index.php/pages/view/2019-ncov-wuhan-guidelines</a> (Click on *Annex 1: Case Definition*)

possible, or a bank transfer is preferred (bank transfers from Australian bank accounts may not be possible).

# List of testing clinics and laboratories

Guide to following list:

- \*Only outcall\* means the testing is not done on site; they will come to you. \*No walk in\* - meaning you have to call ahead and book
- Private Laboratories<sup>5</sup>

# Lablink (M) Sdn Bhd (KPJ)

14(129) Jalan Pahang Barat, Off Jalan Pahang, 53000 Kuala Lumpur. Contact Number: +603 - 4023 4588 Covid-19 test; Monday to Friday, 9.00am to 5.00pm, & Saturday, 9.00am to 1.00pm \*Only outcall\*

# Pantai Premier Pathology Sdn Bhd

LG Floor, Pantai Hospital Ampang, Medical Office Block (MOB), Jalan Perubatan 3, 55100 Pandan Indah, Kuala Lumpur Tel: +603 4280 9115 \*Only outcall within Peninsular Malaysia only.\*

# **Neogenix Laboratories Sdn Bhd**

C707, Level 7, Block C, Kelana Square, Kelana Jaya, 47301 Petaling Jaya, Selangor, Malaysia. Tel no: +603 7621 2154 \*No walk in testing, only via appointment\*

# Clinipath (M) Sdn Bhd

No. 23 Galeri Empire Jalan Empayar Off Persiaran Sultan Ibrahim / KU1 41150 Klang Bandar Diraja, Selangor. Tel: (03) 3342 2828

\*No walk in testing, only via appointment\*

# **Gribbles Pathology Sdn Bhd**

2nd Floor, Wisma Tecna, 18A, Jalan 51A/223 46100 Petaling Jaya Tel: 1300 88 0234 (International Call +603 78417752 \*No walk in testing, only via appointment\*

<sup>&</sup>lt;sup>5</sup> List of recognised private labs can be found at: http://www.moh.gov.my/moh/resources/Penerbitan/Garis%20Panduan/COVID19/Annex 4a Agihan Makmal Ujian 22032020.pdf

#### **BP Healthcare Group**

Lot 2, Jalan Pendaftar U1/54, Section U1, Temasya @ Glenmarie, 40150 Shah Alam, Selangor Tel: 03-5569 9996, 03-5569 6826, 03-5569 0936 (1800-88-7171)

# **Quantum Diagnostics Core Laboratory**

L3-4, 3rd Floor, Wisma Kemajuan, No. 2 Jalan 19/1B, 46300 Petaling Jaya, Selangor.
Toll Free: 1300133522 General Line: +60376263522
\*No walk in testing, only via appointment\*

#### **Qualitas Health Sdn Bhd**

Tel: +603 7964 6307/79646363
\*Only outcall within Peninsular Malaysia only\*

# The KL Sky Clinic

B1-36-2 Soho Suites KLCC, Jalan Perak 50450 Kuala Lumpur Tel: +60 10 276 3679 \*Outcalls only\*

#### **Private Hospitals**

#### **KPJ Damansara Specialist Hospital**

119, Jalan SS 20/10, Damansara Utama, 47400 Petaling Jaya, Selangor. Tel: +603 7718 1000 \*Walk in to A& E - Monday to Saturday, 8.00am to 12pm\*

# **KPJ Sentosa KL Specialist Hopsital**

Kompleks Damai, 36, Jalan Cemur, 50400 Kuala Lumpur Tel: +603 4043 7166/4043 7761 \*By appointment only\*

#### **Prince Court**

39, Jalan Kia Peng,
50450 Kuala Lumpur, Malaysia
24-Hour Hotline +603 2160 0000 / Emergency Number +603 2160 0999
\*Drive-thru Covid-19 Test only\*
Registration via online only: <a href="https://www.princecourt.com/news/drive-thru-covid-19-test-guide/">https://www.princecourt.com/news/drive-thru-covid-19-test-guide/</a>

# **Gleneagles Hospital Kuala Lumpur**

Block A & Block B, 282 & 286, Jalan Ampang, Kampung Berembang, 50450 Kuala Lumpur

Tel: +603 4141 3018

\*Walk in to A& E\*\*On-Site / Drive Through (By Appointment only)\* +6011 1301 3579

# **Sunway Medical Centre Velocity**

Pusat Perubatan Sunway Velocity Lingkaran SV, Sunway Velocity 55100 Kuala Lumpur Tel: +603 9772 9191

\*Testing hours: 10am - 2pm, 5pm - 9pm every day. No appointment required.\*

# Thomson Hospitals (Formerly Known as Tropicana Medical Centre)

11, Jalan Teknologi, PJU 5,

Kota Damansara, 47810 Petaling Jaya, Selangor.

Telephone: +603 6287 1111

\*Walk in to A& E - Monday to Sunday, 24 hours\*

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# All Pantai Hospitals in Malaysia

\*By appointment only. Testing may be by outcall or onsite, depending which hospital.\*

Pantai Hopsital Kuala Lumpur

No.8, Jalan Bukit Pantai

Bangsar, 59100 Kuala Lumpur

Tel: +603 2296 0888

Pantai Hospital Ampang Jalan Perubatan 1, Pandan Indah,

55100 Kuala Lumpur= Tel: +603 4289 2828

Pantai Hospital Cheras No.1, Jalan 1/96a, Taman Cheras Makmur 56100 Kuala Lumpur Tel: +603 9145 2888

Pantai Hospital Batu Pahat 9S, Jalan Bintang 1 Taman Koperasi Bahagia

83000 Batu Pahat

Johor

Tel: +607 433 8811

Pantai Hospital Laguna Merbok, Kedah

1, 10 Persiaran BLM 1 Bandar Laguna Merbok 08000 Sungai Petani

Kedah

Tel: +604 4442 3888

Pantai Hospital Sungai Petani No.1, Persiaran Cempaka Bandar Amanjaya

08000 Sungai Petani

Kedah

Tel: +604 442 8888

Pantai Hospital Ayer Keroh

No.2418-1, KM9 Lebuh Ayer Keroh 75450 Ayer Keroh

Melaka

Tel: +606 231 9999

Pantai Hospital Penang 82, Jalan Tengah Bandar Bayan Baru 11900 Bayan Lepas Pulau Pinang

Tel: +604 643 8799

Pantai Hospital Ipog 126, Jalan Tambun Taman Ipoh

31400 lpoh Perak

Tel: +605 540 5555

Pantai Hospital Manjung

Jalan PPMP 1

Pusat Perniagaan Manjung Point

32040 Seri Manjung

Perak

Tel: +605 689 8555

Pantai Hospital Klang

Lot 5921, Persiaran Raja Muda Musa

Taman Radzi 41200 Klang Selangor

Tel: +603 3258 5500