

### Emergency Response Protocol Matrix (Condensed Version)

Category	Relation to each category	What you need to do	Changes on category upon COVID-19 testing	
A Tier 1	Patient diagnosed as confirmed COVID-19 case	To be admitted to hospital for treatment	To be treated in the hospital.	
B Tier 2	Individual with close contact to individual from Category A	COVID-19 screening test will be conducted. Home Surveillance as advised by MOH.	Category B: +ve	Admitted to hospital
			Category B: -ve	Home surveillance
C Tier 3	Individual with close contact to individual from Category B	Advisable for Home Surveillance until B's testing result is out.	Category B: +ve	Category changed to B
			Category B: -ve	Can continue working
D Tier 4	Individual with close contact to individual from Category C	You can work but need to get update on the status of Category C.	Category B: +ve	Category changed to C
			Category B: -ve	Can continue working
Normal/ Low Risk	No connection with Category A,B,C or D	No restrictions, you can work (Subject to the Movement Control Orders updates)	No connection with the COVID-19 chain.	
Notes:				
i. Staff is required to report the temperature status to HOD / BM / TL twice daily, before 9:00 am and before 3:00 pm. Applicable for Tier 2 and Tier 3.				
ii. Staff is required to adopt "3Ws" and avoid "3Cs" at all times as an added precautionary measure.				
iii. Home surveillance will last for 14 days.				